

1. Name	Munkhtuya Tseveenbaya	r	
Address		i Town 107-86, Khan-Uul district, 15-khoroo, Ulaanbaatar	
E-mail	ts.munkhtuya@must.edu.n	<u>nn</u>	
Telephone	Mo	bbile 99095306	
Rank	Lecture		
Tenure/ Non-tenure			
Department /Division	Business Administration		
Year joined institution	2018		
Prior teaching experience	From 2005	То 2009	
	Employer	NGOs in the Czech republic	
	Position(s) held	Teacher of Czech language for migrants	
		2015 - present	
2. Education	PhD Candidate	SBH, Must	
		2008 - 2011	
	Master	Prague University of Economics and Business	
		2005-2008	
	Bachelor	Prague University of Economics and Business	
3.Prior Experience not in	From	2009 - 2014	
education	Employer	Accenture	
	Position(s) held	Analyst, Senior Analyst	
	From	2014 - 2015	
	Employer	Veritech	
	Position(s) held	Chief Project Officer	
	From	2015 - 2016	
	Employer	Ulemj Organic	
	Position(s) held	General Manager	
	From	2016 - 2018	
	Employer	Deloitte	
	Position(s) held	Senior Consultant	
4.Professional memberships	Google Women Techmakers		
(include offices held)	Advisory Committee in WAMS		
5. Professional Meeting	Date		
Attended	Location		
	Title of Organization		
	Professional field		
6. Papers Presented	Date	2019	
or a upor of a repentieu	Location	Jilin, China	
		INTERNATIONAL CONFERENCE ON	
	Title of Conference	FRONTIERS OF INFORMATION TECHNOLOGY,	
		APPLICATIONS AND TOOLS	
		Current State of E-Commerce in Mongolia: Payment and	
	Theme	Delivery	
	Date	2023	
	Location	Ulaanbaatar, Mongolia	
	Location	Oraanoaatar, wongona	

	Title of Conference	The International Conference on Frontiers of Information	
		Technology Applications and Tools	
		Study on Customer-Centric Approach in E-Commerce using	
	Theme	Business Process Analysis (In Mongolian Cases)	
7.Publications	1. Ц.Мөнхтуяа, Д.Оюунгэрэл, Н.Эрдэнэтуяа, Ц.Ганбат: "Байгууллагын дотоод хяналтын бизнесийн процессыг шинжлэх нь", Менежмент ба инноваци, 2019, ISBN:978-99973 71-59-1		
	2. Textbook for Public Administration: Төрийн удирдлага, ШУТИС-ийн үндсэн сурах бичиг, Анхны хэвлэл,		
	14-р бүлэг (430-459 х.), 2019		
	3. Delger O., Tseveenbayar M., Namsrai E., Tsendsuren G. (2020) Current State of E-Commerce in Mongolia:		
	Payment and Delivery. In: Pan JS., Li J., Tsai PW., Jain L. (eds) Advances in Intelligent Information Hiding and		
	Multimedia Signal Processing. Smart Innovation, Systems and Technologies, vol 156. Springer, Singapore, DOI https://doi.org/10.1007/978-981-13-9714-1_32, Print ISBN 978-981-13-9713-4, Online ISBN 978-981-13-9714-1_1		
	1 4. Д.Оюунгэрэл, Ц.Мөнхтуяа, Н.Эрдэнэтуяа, Ц.Ганбат: "Э-худалдаа эрхлэлтийн судалгаа", Хүрэл тогоот ЭШХ 2018, 14-37, УБ хот		
	5. Ц.Мөнхтуяа, Д.Оюунгэрэл, Н.Эрдэнэтуяа, Ц.Ганбат: "Байгууллагын өгөгдлийн чанарын удирдлага", "Инновацийн түншлэл-хөгжлийн гарц 2018", УБ хот		
	6. Ц.Мөнхтуяа, Ц.Ганбат, Д.Чимгээ: "Байгууллагын өгөгдлийн чанарын удирдлагын тойм судалгаа",		
	"International Online Conference 2018" ЭШХ, 92-97, УБ хот		
	7. D.Oyungerel, Ts.Munkhtuya, N.Erdenetuya: Study on Customer-Centric Approach in E-Commerce using		
	Business Process Analysis (In Mongolian Cases), FITAT 2023, will be published		
	8. Munkhtuya Tseveenbayar:	Dictionary for school subjects terminology Czech-Mongolian,	
		A 21 Z	
8. Research Activity	Year	2015 - present	
	Title	Business process reengineering	
	Research field	Reform, Tranformation, Theory of Change	
9. Consulting	Year	2019	
	Client	ADB	
	Consulting field	Business Process Reengineering	
		BP analysis of Internal Control and Auditing Unit of Erdenes	
	Activities performed	Mongol LLC	
	Year	2020	
	Client	The Asia Foundation	
	Consulting field	Business Process Reengineering Expert	
	Activities performed	BP Analysis in Urgan Governance Project	
	Year	2020-2022	
	Client		
	Consulting field	Lead Expert in Competency-Based HRM	
	Activities performed	Conceptualization and Implementation of CB HRM in Civil service	
	Year	2023	
	Client	ADB	
	Consulting field	Competency framework development for State Auditors Competency framework and self assessment tool development	
	Activities performed	for State Auditors	
	X 7		
10. Professional Growth	Year	2021	
Activities	Title of Organization	Apolitical	
	Professional field	Gender mainstreaming	
	Year	2022	
	Title of Organization	SHRM	
	Professional field	Competency-based Management	
	Year	2023	
	Title of Organization	The Asia Foundation	
	Professional field	Development Entrepreneurship - Policy reform	
11. Seminar, training	Year	2019 - present	
programs (conducted for		public organizations, state owned-organization, private	
Business and Industry)	Title of Organization	companies, international development organizations (ADB,	
		UNDP, TAF, USAID, AusAid, SKPA)	

	Title	Business process reengineering, Digital transformation, Business transformation, Civil service reform, System thinking, Design thinking, Foresight thinking
12. Professional	Date	
Presentations, Speeches	Location	
	Title of Organization	
	Presentation Title	
13. Institutional Services	Year	
Performed	Committee	
14. Recognition and Honors	Year	
	Award	
	Title of Organization	
15. Professionally- Related	Year	2022
Community Activies	Title of Organization	Google Women Techmakers
	Activities	DevFest 2022 event organization and moderatoring
	Year	2022 - till date
	Title of Organization	European Bank for Reconstruction and Development (EBRD)
	Activities	We-Fi program - Mentor
Name	Munkhtuya Tseveenbayar	
Date	11/14/2023	